

New feature - Concurrent user

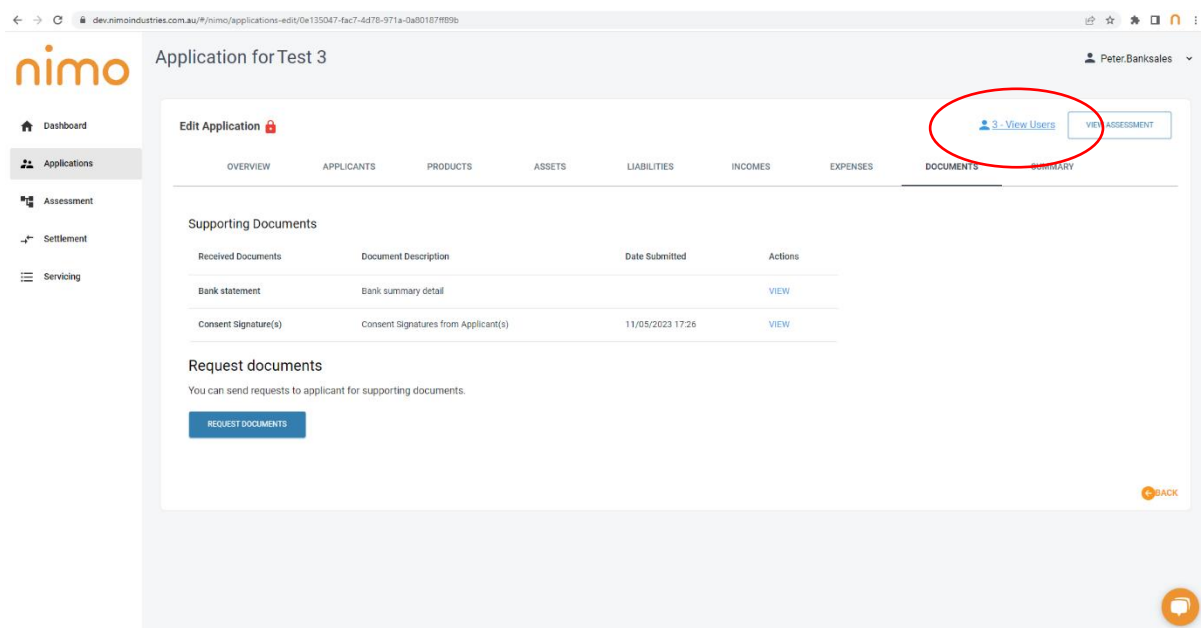
Release date 23/05/23

Within the Application and Assessment menus and customer portal. There are 2 new features:

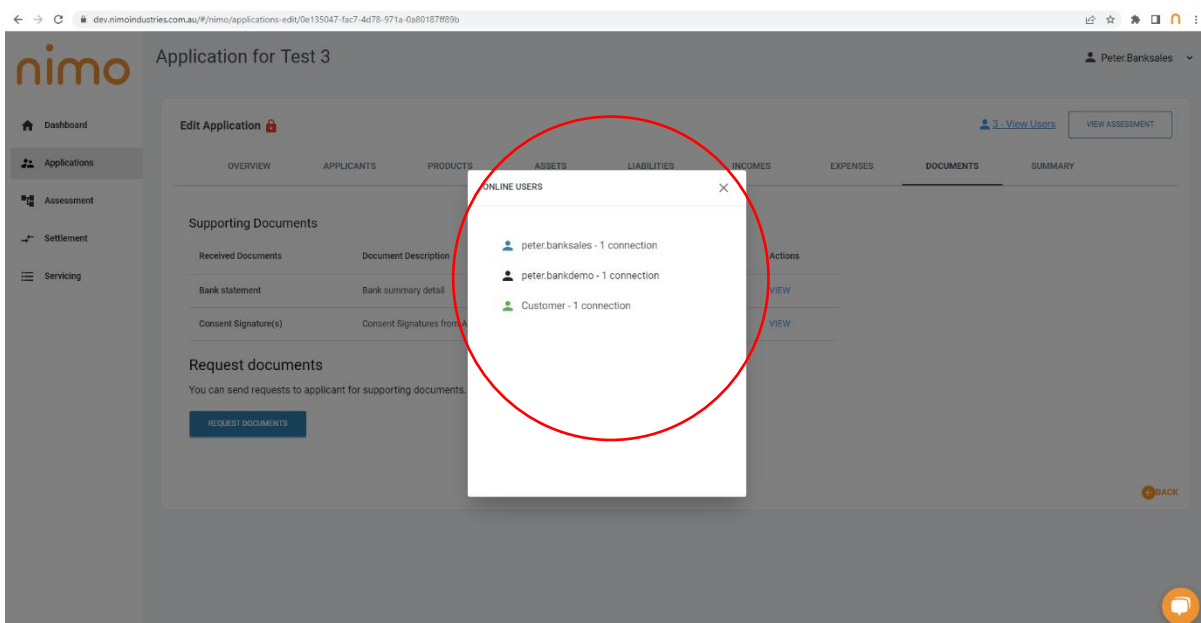
1. When a user is in an Application, they will see the other users also in that Application
2. If there are multiple users editing the same field at the same time, the other users will be removed from the EDIT screen when 1 user makes and SAVES a change. The other users will also be notified that the application has been updated with a BLUE on screen notification.

Within the Nimo Staff and Broker Portals:

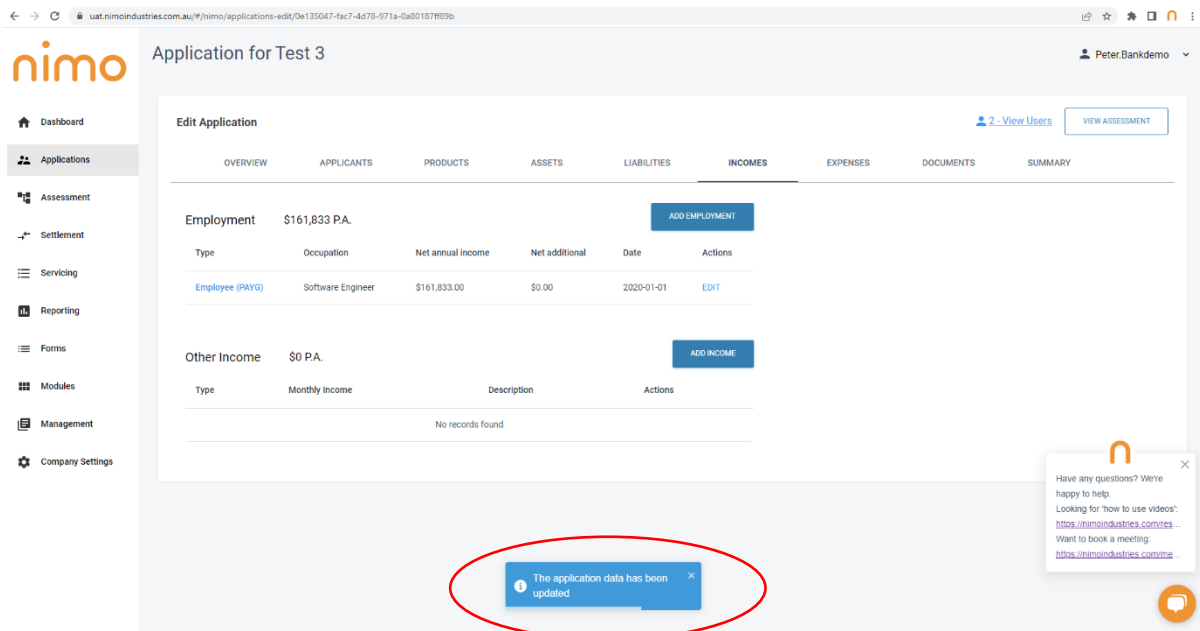
- Visibility of users working on an application within the Staff Nimo Application



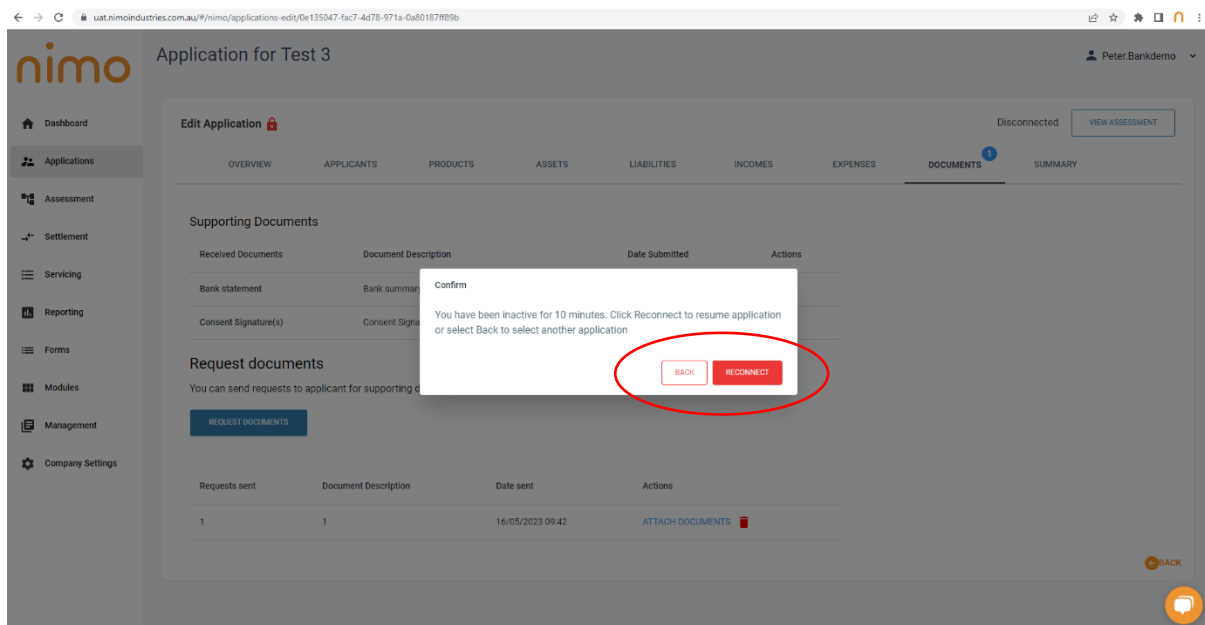
- Visibility of users within Staff Nimo Application once the press the [2 - View Users](#) link.



- Other users in the Application will also be notified that the application has been updated with a BLUE on screen notification, and removed from the value they are editing if it was the same value that was updated.

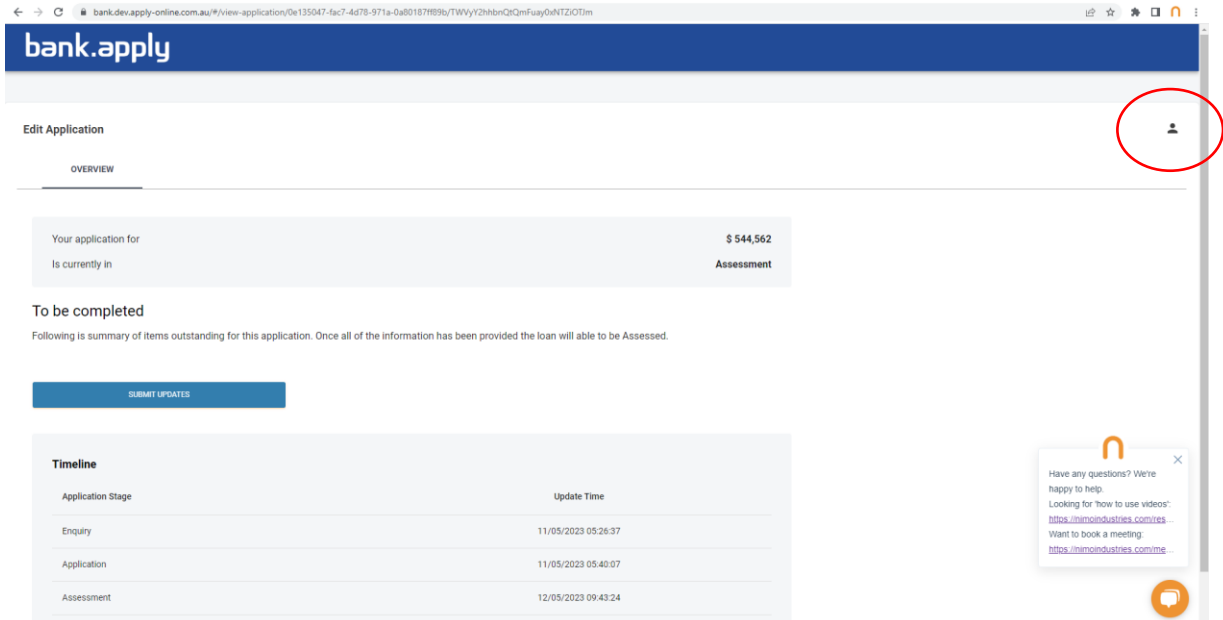


- After 10 minutes of inactivity within an Application the staff member will be required to RECONNECT to the application or press BACK and select another application.

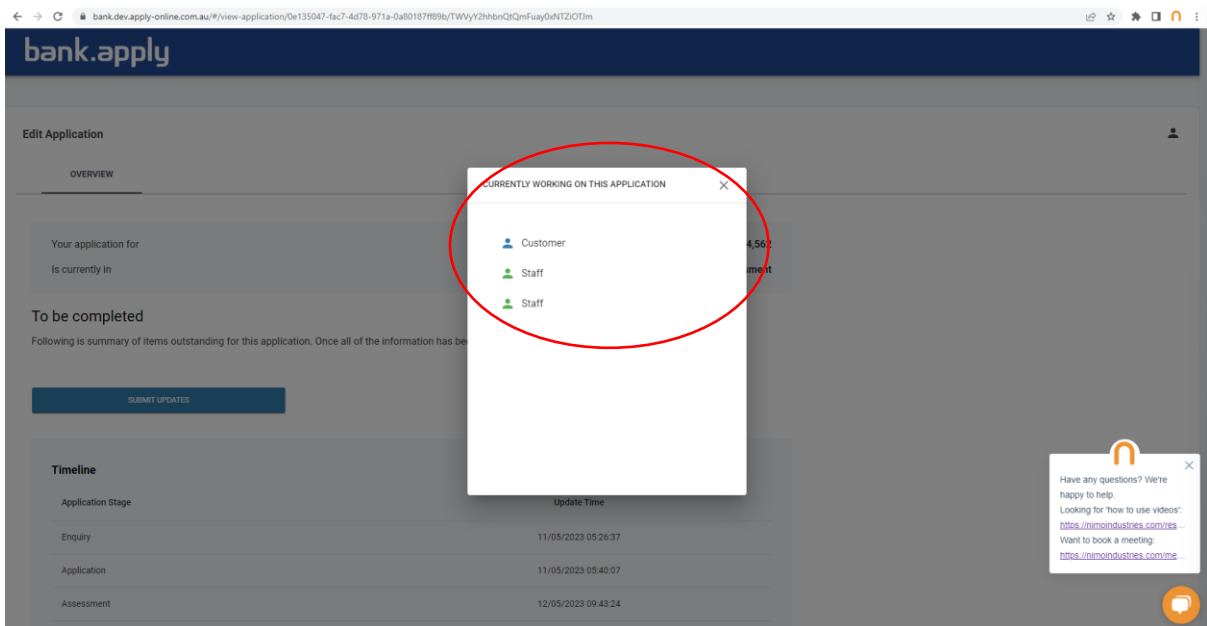


Within the White labelled customer portal during the Application process:

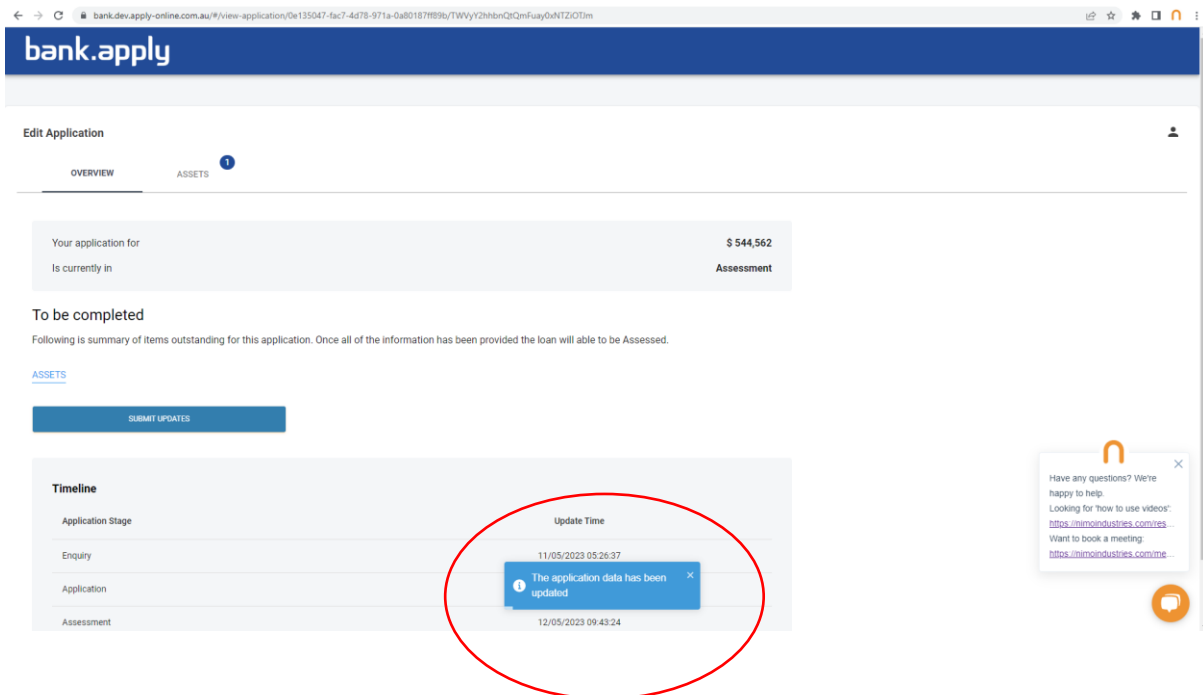
- The user icon is more discrete in the top right hand of the screen. Its is not intended that this is a highly visible feature for the Applicant, but provides visibility and understand that a staff member may be working on their application in real-time.



- When selected a pop-up will appear that provided prepositioning text to explain that the screen shows the people currently working on the Application, but does not name users like the Staff portal.



- When an Application is update, the Applicant with a BLUE on screen notification, and removed from the value they are editing if it was the same value that was updated.



- After 10 minutes of inactivity within an Application the Applicant will be required to RECONNECT to the application or press LOG-IN to go the back to the Log-in screen.

